### Symbiosis International (Deemed University)

(Established under section 3 of the UGC Act, 1956)

Re-accredited by NAAC with 'A' grade (3.58/4) | Awarded Category - I by UGC

Founder: Prof. Dr. S. B. Mujumdar M. Sc., Ph. D. (Awarded Padma Bhushan and Padma Shri by President of India)



Name of the Institute: Symbiosis Centre For Information Technology SCIT

Name of the Program: Master of Business Administration Information Technology and Business Management MBA ITBM

### Students Feedback for design and review of syllabus

Academic Year: 2020-2021

We collect feedback from our graduating students. We have designed a feedback form inculcating the views and suggestions on curriculum development received from them.

Average Number of Respondents: 886

Number of Respondents: 376

#### **Five Star Question Type**

Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The course was overlapping with the courses taught earlier / during the semester. If Agree, Name such courses	4	9	272	362	238
2	I was informed about our expected competencies, course outcomes (CO) and programme outcomes(PO)*	289	361	194	27	14
3	The curriculum is relevant to and provides for flexibility to meet my learning needs	283	398	167	26	12
4	Adequate co-curricular learning opportunities are provided to me to support the curricular learning	272	389	180	31	14
5	The course is relevant to the industry requirements.	308	382	165	20	10
6	The number of hours allocated to the course are adequate.	278	401	167	28	12
7	The faculty used different pedagogies such as Case studies, Roleplay, Industry visit, Presentation, etc.	282	373	185	33	13

Plot No. 15, Rajiv Gandhi Infotech Park, Phase - I, Symbiosis Infotech Campus, MIDC, Hinjewadi, Pune – 411 057, India. Tel : 020-22934308/09 | Email : enquiry@scit.edu.in | Web: www.scit.edu

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8	My performance in the internal evaluation was discussed with me.	216	303	269	71	27
9	Rate the faculty teaching the course.	285	260	238	75	28

### Yes/No Type Question

Sr.No.	Question	Yes	No
1	The topics were overlapping with the courses taught earlier / during the semester. If Yes, name such topics with course details	14	414
2	Would you recommend any new course/topic to be added in the program structure?	12	416
3	Placement of the course is in the appropriate semester. If No, Please specify the correct semester	860	16
4	Any suggestions for the faculty to improve	21	412

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### Summary of Feedback Analysis and Action Taken:

Sr. No	Particulars / Action Point	Action Taken
Sr. No	As per the LMS feedback analysis, the courses were not overlapping and met the learning needs of students.  Students were explained Program outcomes and course outcomes.  The courses are relevant to the industry requirements with adequate time given for learning.  As per students' suggestions New courses had to be added to the curriculum.	New courses to be added based on the analysis of the feedback gathered from different stakeholders and the discussion in the PRC meeting, the QIC expert panel:  Following courses were suggested to be included in the curriculum  a. Advance Big Data     Analytics – 3 credits b. Operation Research and     Optimization techniques     – 2 credits  MBA ITBM core subjects – New structure  Semester 2  IT Strategy 2 credits
		MBA ITBM Program Structure Batch 2020-22 was revised accordingly.

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Celebrating 50 Years of Excellence

Name of the Institute: Symbiosis Centre For Information Technology SCIT

Name of the Program: Master of Business Administration Information Technology and Business Management MBA ITBM

### Teachers Feedback for design and review of syllabus

Academic Year: : 2020-2021

We collected the feedback forms faculty members of SCIT regarding the Curriculum and any changes in the curriculum suggested. All the faculty members give feedback every year collected for ITBM

No. of Respondents: 17

### Single Option Type Question

Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	I am given enough freedom to contribute my ideas on curriculum design and development.	15	2			
2	The faculty members/teachers are supported with adequate learning resources.	11	6			
3	The faculty members/teachers are encouraged to establish linkages with Industry.	10	6	1		
4	The syllabus is relevant and adequate in terms of scope, depth, and choice to help develop the required competencies amongst students.	12	5			

#### Yes/No Type Question

Sr.No.	Question	Yes	No
1	Would you recommend any new course/topic to be added in the program structure?		
		4	13

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Celebrating 50 Years of Excellence

Sr. No	Particulars / Action Point	Action Taken
Sr. No	As per the LMS feedback analysis, the courses were not overlapping and met the learning needs of students.  Students were explained Program outcomes and course outcomes.  The courses are relevant to the industry requirements with adequate time given for learning.  As per students' suggestions New courses had to be added to the curriculum.	New courses to be added based on the analysis of the feedback gathered from different stakeholders and the discussion in the PRC meeting, the QIC expert panel:  Following courses were suggested to be included in the curriculum  c. Advance Big Data Analytics – 3 credits d. Operation Research and Optimization techniques – 2 credits  MBA ITBM core subjects – New structure  Semester 2 IT Strategy - 2 credits Semester 3
		IT Consulting - 2 credits  Semester 4  Services Marketing - 2 credits



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Name of the Institute: Symbiosis Centre For Information Technology SCIT

Name of the Program: Master of Business Administration Information Technology and Business Management MBA ITBM

### Employers Feedback for design and review of syllabus

Academic Year: : 2020-2021

We have collected feedback from the recruiters where along with the other aspects about the institution, we also ask our recruiters to comment on the curriculum. In general, the recruiters seem to be happy with our student's performance. The feedback suggested is considered for further consideration and approval as

#### No. of Respondents: 23

Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The curriculum has a good blend of theory and practical aspects	18	5			
2	The students of the programme are adequately trained in terms of knowledge, skills and values	19	4			
3	The students of the programme demonstrates the ability to learn new things quickly, to adapt, to the dynamic environment	10	13			
4	The courses offered in the Institute have relevance to societal needs and employment potential.	16	7			

### Yes/No Type Question

r.No.	Question	Yes	No
	Would you recommend any new course/topic to be added in the program structure?		22

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Sr. No	Particulars / Action Point	Action Taken
	As per the LMS feedback analysis, the courses were not overlapping and met the learning needs of students.  Students were explained Program outcomes and course outcomes.  The courses are relevant to the industry requirements with adequate time given for learning.  As per students' suggestions New courses had to be added to the curriculum.	New courses to be added based on the analysis of the feedback gathered from different stakeholders and the discussion in the PRC meeting, the QIC expert panel:  Following courses were suggested to be included in the curriculum  e. Advance Big Data     Analytics – 3 credits  f. Operation Research and     Optimization techniques     – 2 credits  MBA ITBM core subjects – New structure  Semester 2     IT Strategy - 2 credits     Semester 3     IT Consulting - 2 credits  Semester 4     Services Marketing - 2 credits  MBA ITBM Program Structure Batch 2020-22 was revised accordingly.

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Name of the Institute: Symbiosis Centre For Information Technology SCIT

Name of the Program: Master of Business Administration Information Technology and Business

Management MBA ITBM

### Alumni Feedback for design and review of syllabus

Academic Year: 2020 -2021

We have collected feedback from the recruiters where along with the other aspects about the institution, we also ask our recruiters to comment on the curriculum. In general, the recruiters seem to be happy with our student's performance. The feedback suggested is considered for further consideration and approval as

#### No. of Respondents: 4

Sr.No.	Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	The institute curriculum has prepared me adequately for the job roles, I have handled and been handling.	2	2			
2	The curriculum of the program is well designed and promotes learning experience of the students.	2	2			
3	The courses offered in the Institute have relevance to societal needs and employment potential.	3	1			
4	The institute encourages contribution from Alumni in curriculum and student development.	1	3			

#### Yes/No Type Question

Sr.No.	Question	Yes	No
1	Would you recommend any new course/topic to be added in the program structure?		
		2	2

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Sr. No	Particulars / Action Point	Action Taken
	As per the LMS feedback analysis, the courses were not overlapping and met the learning needs of students.  Students were explained Program outcomes and course outcomes.  The courses are relevant to the industry requirements with adequate time given for learning.  As per students' suggestions New courses had to be added to the curriculum.	New courses to be added based on the analysis of the feedback gathered from different stakeholders and the discussion in the PRC meeting, the QIC expert panel:  Following courses were suggested to be included in the curriculum  g. Advance Big Data     Analytics – 3 credits  h. Operation Research and     Optimization techniques –     2 credits  MBA ITBM core subjects – New structure  Semester 2     IT Strategy - 2 credits     Semester 3     IT Consulting - 2 credits  Semester 4     Services Marketing - 2 credits  MBA ITBM Program Structure Batch 2020-22 was revised accordingly.



Dr. Dhanya Pramod, Director SCIT





# SYMBIOSIS CENTRE FOR INFORMATION TECHNOLOGY Symbiosis International University

(Established under section 3 of the UGC Act, 1956 vide notification No. F 9-12/2001-U 3 of Government of India)

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Founder: Prof. Dr. S.B.Majumdar, M.Sc., Ph.D. (Awarded Padma Bhushan and Padma Shri by President of India)

### Report on the feedback acquired from various stake holders of SCIT

Year: 2020-21

#### FEEDBACK FROM STUDENTS:

We collect feedback from our graduating students. We have designed a feedback form inculcating the views and suggestions on curriculum development received from them. We also collect feedback from students on faculty performance.

The suggestions given were as follows:

As per the LMS feedback analysis, the courses were not overlapping and met the learning needs of students.

Students were explained Program outcomes and course outcomes.

The courses are relevant to the industry requirements with adequate time given for learning.

As per students' suggestions New courses had to be added to the curriculum.

### FEEDBACK FROM ALUMNI:

Our alumni feedback is valuable for us as it provides us the inputs regarding improvement in facilities and employability of our student as well as their views on curriculum and look forward to improvise on the curriculum in the following year's Program Structure.

We appeal our alumni to provide their sincere feedback to us though the various alumni meets where we get to interact with them in various locations across the country like Hyderabad, Delhi, Bangalore and Pune based on the comments of the alumni.

As per the LMS feedback analysis, Alumni agreed that the curriculum prepared them adequately for the job roles. The program is well designed and promotes the students' learning experience. The courses offered in the Institute have relevance to societal needs and employment potential.

New courses to be added based on the analysis of the feedback gathered from Alumni.

#### RECRUITER'S FEEDBACK:

Our recruiters are one of the major stakeholders, feedback of whom gives us input regarding enhancing the employability of our students. Their feedback is valuable for us as it provides the

basis for further enrichment in curriculum aspects and overall performance of students. We have received feedback from our major recruiters.

We have collected feedback from the recruiters where along with the other aspects about the institution, we also ask our recruiters to comment on the curriculum. In general the recruiters seem to be happy with our student's performance. The feedback suggested is considered for further consideration and approval as applicable to be included in the curriculum.

As per the LMS feedback analysis, Industry experts agreed that the curriculum has a good blend of theory and practical aspects.

The students were adequately trained in terms of knowledge, skills, and values by the subjects learned as per the curriculum.

New courses to be added based on the analysis of the feedback gathered from different Industry Experts.

Courses like IT Consulting should be offered in Semester 3 before students appear for Placement.

#### FEEDBACK FROM FACULTY:

We collected the feedback forms faculty members of SCIT regarding the Curriculum and any changes in the curriculum suggested. All the faculty members give feedback every year.

As per the LMS feedback analysis, all faculty were having enough freedom to contribute their ideas on curriculum design and development to help develop the required competencies amongst students.

Elective subjects under Information Security management specialization were rearranged.

New courses are to be added based on the analysis of the feedback gathered from faculty.

Management Information Systems course can be removed from the program structure for MBA-ITBM Batch 2022-24.

IT Strategy elective course is offered as a core course for 2 credits for MBA-ITBM Batch of 2022-24.

IT Consulting to be offered in Semester 3 and Services Marketing in the semester for MBA-ITBM Batch 2022-24.

Programming for data science will be replaced by new course Operation research and optimization techniques from MBA-DS& DA 2022-24 Batch

Dr. Dhanya Pramod Director SCIT





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### 2020-21

# Action taken report for MBA ITBM and MBA DSDA

Stakeholder	iCloud LMS Feedback Analysis - Suggestion Given	Action taken report
Students	As per the LMS feedback analysis, the courses were not overlapping and met the learning needs of students.  Students were explained Program outcomes and course outcomes.  The courses are relevant to the industry requirements with adequate time given for learning.  As per students' suggestions New courses had to be added to the curriculum.	New courses to be added based on the analysis of the feedback gathered from different stakeholders and the discussion in the PRC meeting, the QIC expert panel:  Following courses were suggested to be included in the curriculum  a. Advance Big Data Analytics – 3 credits  b. Operation Research and Optimization techniques – 2 credits
Faculty	As per the LMS feedback analysis, all faculty were having enough freedom to contribute their ideas on curriculum design and development to help develop the required competencies amongst students.  Elective subjects under Information Security management specialization were rearranged.  New courses are to be added based on the analysis of the feedback gathered from faculty.	

MBA ITBM core subjects - New Management Information Systems course can be removed from the structure program structure for MBA-ITBM Batch 2022-24. Semester 2 IT Strategy - 2 credits IT Strategy elective course is offered Semester 3 as a core course for 2 credits for MBA-IT Consulting - 2 credits ITBM Batch of 2022-24. Semester 4 Services Marketing - 2 credits IT Consulting to be offered in Semester 3 and Services Marketing in MBA DSDA core subjects - New the semester for MBA-ITBM Batch structure- Sem 1 Operation research 2022-24 and optimization techniques. Programming for data science will be replaced by new course Operation MBA ITBM and MBA Data Sciences research and optimization techniques and Data Analytics Program from MBA-DS& DA 2022-24 Batch Structure Batch 2020-22 was revised accordingly. Alumni As per the LMS feedback analysis, Alumni agreed that the curriculum prepared them adequately for the job roles. The program is well designed and promotes the students' learning experience. The courses offered in the Institute have relevance to societal needs and employment potential. New courses to be added based on the analysis of the feedback gathered from Alumni. Industry As per the LMS feedback analysis, Industry experts agreed that the curriculum has a good blend of theory and practical aspects. The students were adequately trained in terms of knowledge, skills, and values by the subjects learned as per the curriculum. New courses to be added based on the analysis of the feedback gathered from

different Industry Experts.

Courses like IT Consulting should be	
offered in Semester 3 before students	
appear for Placement.	

Director, SCIT

Dhanya Pramod

